

# Life in Motion™ : Mapping transitions that drive change

A practical way to understand when and why consumer behavior shifts. Rather than focusing on who someone is demographically, this lens looks at **what they are navigating** – and what their decisions mean for your business.

Life in Motion™ focuses on moments of change – the transitions that disrupt routines, reshape priorities, & create openness to new solutions. Mapping these transitions helps brands see opportunities that demographic targeting often misses.

## How transition mapping works

- ✓ Start with a **life transition**, not a pre-defined consumer segment
- ✓ Understand the **emotional context** of that moment
- ✓ Identify what **breaks, shifts, or resets** in daily life
- ✓ Explore where **new needs, questions, and exploration** emerge

This approach doesn't replace existing segmentation or research. It adds context, timing, and relevance.

## Examples: What transitions reveal in practice

### Caregiving Begins

#### The transition:

Taking on care responsibilities for a parent or partner

#### What shifts:

Time disappears, decision-making authority expands, priorities shift

#### What opens up:

Openness to services, tools, & brands that reduce friction, save time and simplify decisions – even outside traditional 'care' categories

### Midlife Health Change

#### The transition:

Physical/hormonal changes that disrupt sleep, mood, or energy

#### What shifts:

Health focus around function, control, and feeling like oneself again – not prevention

#### What opens up:

Demand for symptom-led solutions, clearer guidance & brands that acknowledge lived experience and offer specificity

### Relocation in Later Life

#### The transition:

Moving homes, cities or living situations later in adulthood

#### What shifts:

Daily routines reset, social connections change, familiar habits & brands fall away

#### What opens up:

New brand consideration across categories – from home to health, services, & experiences. Loyalty is fluid, guidance is sought.